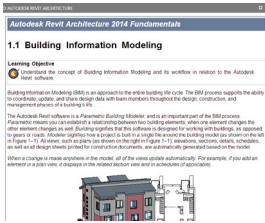# ProductivityNOW: eLearning

Answers when and how you need them.

Our support services encompass support for a broad range of Autodesk design solutions and are tailored to suit your individual requirements. Choose the option that best suits your needs:

ProductivityNOW eLearning (solo)

Subscription based access to online self-paced courses, proficiency assessment quizzes and practice exercises. Accessible through the Redstack Client Portal, ProductivityNOW eLearning provides 24/7/365 access to a range of self help and eLearning tools including:

- Content based on Autodesk Official Training Guides (AOTG) created by ASCENT
- eCourseware for Building, Architecture, Civil Engineering and Manufacturing industries
- Courses cover concept with supporting examples, explanations, procedures and illustrations
- Videos embedded in the courseware that provide insight from our instructors
- User quizzes to help track your proficiency with the software
- Practice and drawing files to reinforce the learning content
- Searchable knowledgebase featuring topic-specific learning objects such as application tips and techniques, animated demonstrations, hands-on exercises, and answers to questions from Certified Technical Support Engineers
- Activity and usage reporting
- Ability to highlight, bookmark and take notes
- New content is added regularly

ProductivityNOW Complete
Combine the benefits of Support and eLearning

Annual per-seat, phone, email and online web-based troubleshooting Autodesk product support and eLearning access.

ProductivityNOW Complete is a comprehensive Autodesk product support and eLearning package, combining Annual Support and Knowledge Source Portal. Whether your team needs assistance with an installation, access to technical tips, or simply an answer to a question, ProductivityNOW Complete is the ideal solution for you.

ProductivityNOW Complete provides all the benefits of the Redstack Client Portal, ProductivityNOW eLearning and Flextime Core, offering the most comprehensive solution and the greatest value for money.

Autodesk Home Use Policy
If your organisation has current Autodesk software, you may be eligible to install that same software for home use at no extra cost. Home use is one of many benefits of Autodesk subscription.

ProductivityNOW features:

- 24/7/365 access to self help resources
- Autodesk Official Training Guides from ASCENT
- Courseware with embedded videos
- Supporting examples, explanations, procedures and illustrations
- User quizzes
- Practice and drawing files to reinforce learning
- Searchable knowledgebase
- Tips and techniques
- Animated demonstrations
- Hands on exercises
- Usage reporting
- Highlight, bookmark and take notes
- Content updated regularly

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